



# Key Features

## PART PROFILES

Part profiles can be reviewed and researched at global and local levels to compare availability, forecasts, demand, sourcing patterns, and more.

## FAST NAVIGATION

Quick access to the data needed for root cause analysis and alternative sourcing options to address escalated demand cases.

## PART HEALTH SUMMARY

Zero in on likely areas for the root cause investigation and identify potential resolution tactics.

## TRANSPARENT ESCALATION MANAGEMENT

Fast access to the escalation notebook for case management for better coordination, visibility, and data curation.

## PREDICTIVE ANALYTICS

Automatically surface the highest likelihood causes and resolutions for a case.

## PERSONALIZED RESEARCH EXPERIENCES

Customizable panels let users personalize their research experience to accelerate time to resolution.

## MACHINE LEARNING

Eliminate guesswork and manage escalations collaboratively using machine learning for root cause analysis to ensure problems are not repeated.

## WHY BAXTER PLANNING?



### Practitioner Expertise

Decades solving real-world Service Supply Chain problems



### Purpose-Built Technology

End-to-end platform embedded with specialized AI and Data Core



### Industry-Leading Outcomes

Combination of technology and partnership yield accelerated results

## ABOUT BAXTER PLANNING

Baxter Planning is a global leader in Service Supply Chain software, delivering a Service Experience Advantage to the world's most innovative enterprises for over 30 years.

The end-to-end BaxterPredict platform empowers organizations to optimize service parts planning, execution, and resolution, driving superior customer experiences, fostering long-term loyalty, and fueling business growth.

By combining purpose-built technology, award-winning AI, decades of practitioner expertise, and a commitment to true partnership, Baxter Planning consistently delivers industry-leading outcomes for its clients.

The company is headquartered in Austin, Texas, United States, with offices around the globe.

For more information, visit [www.baxterplanning.com](http://www.baxterplanning.com).